

Student Satisfaction Survey

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 19 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

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- 4 – Always fair
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- 4 – Every time
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- 4 – Regularly
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- ✓ 4 – Significantly
 - 3 – Very well
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- 4 – Strongly agree
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B) Age: 18 C) College Name:

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 - 2 – Sometimes unfair
 - 1 – Usually unfair
 - 0 – Unfair
6. Was your performance in assignments discussed with you?
- 4 – Every time
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 - 1 – Rarely
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- 4 – Regularly
 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0 – Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
 - 3 – Agree
 - 2 – Neutral
 - 1 – Disagree
 - 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
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11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
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12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
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- 4 – Fully
- 3 – Reasonably
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 - 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) NICE LEARNING EXPERIENCE.

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 24 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
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Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
 - 4 – 85 to 100%
 - 3 – 70 to 84%
 - 2 – 55 to 69%
 - 1 – 30 to 54%
 - 0 – Below 30%

2. How well did the teachers prepare for the classes?
 - 4 – Thoroughly
 - 3 – Satisfactorily
 - 2 – Poorly
 - 1 – Indifferently
 - 0 – Won't teach at all

3. How well were the teachers able to communicate?
 - 4 – Always effective
 - 3 – Sometimes effective
 - 2 – Just satisfactorily
 - 1 – Generally ineffective
 - 0 – Very poor communication

4. The teacher's approach to teaching can best be described as
 - 4 – Excellent
 - 3 – Very good
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 - 1 – Fair
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5. Fairness of the internal evaluation process by the teachers.
- 4 – Always fair
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- 4 – Every time
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 - 1 – Rarely
 - 0 – Never
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- 4 – Regularly
 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0 – Never
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- 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
 - 3 – Agree
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 - 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

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- 4 - Every time
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12. The teachers illustrate the concepts through examples and applications.

- 4 - Every time
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- 4 - Fully
- 3 - Reasonably
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- 1 - Slightly
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- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Excellent institute for learning.

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 20 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

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1. How much of the syllabus was covered in the class?
 4 – 85 to 100%
 3 – 70 to 84%
 2 – 55 to 69%
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 4 – Thoroughly
 3 – Satisfactorily
 2 – Poorly
 1 – Indifferently
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3. How well were the teachers able to communicate?
 4 – Always effective
 3 – Sometimes effective
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 - 0 – Never
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- 4 – Strongly agree
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 - 1 – Disagree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
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- 1 – Rarely
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- 4 – Every time
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20. The overall quality of teaching-learning process in your institute is very good.

- ~~4~~ - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) NO COMMENTS.
- b)
- c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 19 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

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- 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
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20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) GREAT INSTITUTE .

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 23 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
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Instructions to fill the questionnaire

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- 3 - Agree
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- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Excellent learning experience .

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 20 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

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Instructions to fill the questionnaire

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- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Good university

b)

c)

Student Satisfaction Survey

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 18 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
 4 – 85 to 100%
 3 – 70 to 84%
 2 – 55 to 69%
 1 – 30 to 54%
 0 – Below 30%
2. How well did the teachers prepare for the classes?
 4 – Thoroughly
 3 – Satisfactorily
 2 – Poorly
 1 – Indifferently
 0 – Won't teach at all
3. How well were the teachers able to communicate?
 4 – Always effective
 3 – Sometimes effective
 2 – Just satisfactorily
 1 – Generally ineffective
 0 – Very poor communication
4. The teacher's approach to teaching can best be described as
 4 – Excellent
 3 – Very good
 2 – Good
 1 – Fair
 0 – Poor

5. Fairness of the internal evaluation process by the teachers.
- 4 – Always fair
 - 3 – Usually fair
 - 2 – Sometimes unfair
 - 1 – Usually unfair
 - 0 – Unfair
6. Was your performance in assignments discussed with you?
- 4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly
 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0 – Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
 - 3 – Agree
 - 2 – Neutral
 - 1 – Disagree
 - 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
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- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
- 3 - Agree
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- 1 - Disagree
- 0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree
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- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- ✓ 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Valuable learning experience.

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 19 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

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 - 4 – 85 to 100%
 - 3 – 70 to 84%
 - 2 – 55 to 69%
 - 1 – 30 to 54%
 - 0 – Below 30%

2. How well did the teachers prepare for the classes?
 - 4 – Thoroughly
 - 3 – Satisfactorily
 - 2 – Poorly
 - 1 – Indifferently
 - 0 – Won't teach at all

3. How well were the teachers able to communicate?
 - 4 – Always effective
 - 3 – Sometimes effective
 - 2 – Just satisfactorily
 - 1 – Generally ineffective
 - 0 – Very poor communication

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 - 4 – Excellent
 - 3 – Very good
 - 2 – Good
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 - 0 – Poor

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 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0 – Never
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- 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
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 - 2 – Neutral
 - 1 – Disagree
 - 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
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- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

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- 4 – Fully
- 3 – Reasonably
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- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
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- 1 - Very little
- 0 - Not at all

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- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Good teaching in institute .

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 22 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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Criterion II – Teaching–Learning and Evaluation

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 2 – Poorly
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3. How well were the teachers able to communicate?
 4 – Always effective
 3 – Sometimes effective
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- 4 – Fully
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17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
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- 1 – Disagree
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Great teaching

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 21 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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 - 1 – Rarely
 - 0 – Never
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- 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
 - 3 – Agree
 - 2 – Neutral
 - 1 – Disagree
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- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

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- 2 – Occasionally/Sometimes
- 1 – Rarely
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12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
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- 4 – Fully
- 3 – Reasonably
- 2 – Partially
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- 4 – To a great extent
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) It's great to be in this university.

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 23 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

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3 – Often

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4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0 – Not at all

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2 – Neutral

1 – Disagree

0 – Strongly disagree

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- ✓ 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) GOOD EDUCATIONAL INSTITUTE .
- b)
- c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 22 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

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Instructions to fill the questionnaire

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- 4 – Strongly agree
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20. The overall quality of teaching-learning process in your institute is very good.

- ✓ 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Great university.

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 18 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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Criterion II – Teaching–Learning and Evaluation

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2 – Good

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5. Fairness of the internal evaluation process by the teachers.
- 4 – Always fair
 - 3 – Usually fair
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- 4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly
 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0 – Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
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12. The teachers illustrate the concepts through examples and applications.

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13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
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- 1 – Slightly
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- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) No suggestions

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 23 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
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Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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 4 – 85 to 100%
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3. How well were the teachers able to communicate?
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 - 2 – Moderately
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- 3 - Agree
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- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) No SUGGESTIONS.

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 21 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
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Instructions to fill the questionnaire

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Instrumentation should be enhanced.
- b)
- c)

Student Satisfaction Survey

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

- a) Yes b) No

B) Age: 18 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

- a) Bachelor's b) Master's c) MPhil
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Instructions to fill the questionnaire

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- a) Good institute .
- b)
- c)

Student Satisfaction Survey

Guidelines for Students

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a) Yes b) No

B) Age: 23 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
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F) What subject area are you currently pursuing?

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- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Good learning experience.
- b)
- c)

Student Satisfaction Survey

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 20 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
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- a) GREAT TEACHING
- b)
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a) *Excellent institute.*

b)

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B) Age: 22 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
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Student Satisfaction Survey on Teaching Learning Process

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 - 4 – Excellent
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5. Fairness of the internal evaluation process by the teachers.
- 4 - Always fair
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- 4 - Every time
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 - 0 - Never
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- 4 - Regularly
 - 3 - Often
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- 4 - Significantly
 - 3 - Very well
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- 4 - Strongly agree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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a)

b)

c)

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B) Age: 22 C) College Name:

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B) Age: 21 C) College Name:

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B) Age: 19 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

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13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

c)

Student Satisfaction Survey

Guidelines for Students

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 23 C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
 - 4 – 85 to 100%
 - 3 – 70 to 84%
 - 2 – 55 to 69%
 - 1 – 30 to 54%
 - 0 – Below 30%

2. How well did the teachers prepare for the classes?
 - 4 – Thoroughly
 - 3 – Satisfactorily
 - 2 – Poorly
 - 1 – Indifferently
 - 0 – Won't teach at all

3. How well were the teachers able to communicate?
 - 4 – Always effective
 - 3 – Sometimes effective
 - 2 – Just satisfactorily
 - 1 – Generally ineffective
 - 0 – Very poor communication

4. The teacher's approach to teaching can best be described as
 - 4 – Excellent
 - 3 – Very good
 - 2 – Good
 - 1 – Fair
 - 0 – Poor

5. Fairness of the internal evaluation process by the teachers.
- 4 - Always fair
 - 3 - Usually fair
 - 2 - Sometimes unfair
 - 1 - Usually unfair
 - 0 - Unfair
6. Was your performance in assignments discussed with you?
- 4 - Every time
 - 3 - Usually
 - 2 - Occasionally/Sometimes
 - 1 - Rarely
 - 0 - Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 - Regularly
 - 3 - Often
 - 2 - Sometimes
 - 1 - Rarely
 - 0 - Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 - Significantly
 - 3 - Very well
 - 2 - Moderately
 - 1 - Marginally
 - 0 - Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 - Strongly agree
 - 3 - Agree
 - 2 - Neutral
 - 1 - Disagree
 - 0 - Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- ~~3~~ – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- ~~3~~ – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- ~~3~~ – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- ~~3~~ – Reasonably
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a)

b)

c)